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Exploring Documentation in Person-Centred Care: A Content Analysis of Care Plans

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Editorial/peer review comment	Response	Changes made and where to find them
Editor's comment		
<p>The reviewer makes very helpful suggestions for final revisions. I ask you to make those revisions so I can accept the manuscript for publication.</p>	<p>Thank you for your feedback. We made all minor changes as suggested by the reviewer.</p>	<p>All changes are highlighted yellow in the paper. Please see our responses below for details.</p>
Reviewer's comments		
<p>The quality of the paper has improved significantly after this revision. I have only three minor comments: Regarding the ethical considerations: Were the nurses who wrote the care plans informed about this stud and did they agree to participate?</p>	<p>Thank you taking the time to review the manuscript again thoroughly. We appreciate your positive comments and valuable suggestions for minor revisions. The ethical approval for this study comprised interviews with nurses and analyses of the patient journal. The ethical approval obtained for the initial study comprised a secondary analysis of patient journals.</p>	<p>We added at statement that this secondary analysis of nursing documentation was included in the initial ethics application. (see page 8)</p>
<p>On page 17 in the discussion section, you start to discuss the issue of resources. Three sentences later, however, you turn again to the issue of goals. This is not logical, and you should consider rewriting this paragraph.</p>	<p>Thank you for your astute observation.</p>	<p>We reorganized the paragraph to ensure a logical flow of the discussion. (see pages 14/15)</p>
<p>One final comment on your terminology is: it might be clearer if you replaced the term medical/lifestyle goals and resources with medical/health goals and resources. Readers might misunderstand the term health as being related to fashion.</p>	<p>Thank you for your suggestion, which we accepted.</p>	<p>We replaced the term medical/lifestyle goals with medical/health goals throughout the manuscript and in all tables and figures. All changes are highlighted yellow.</p>

Exploring Documentation in Person-Centred Care: A Content Analysis of Care Plans

Abstract

Background

Person-centred care is a growing imperative in healthcare, but the documentation of person-centred care is challenging. According to the Gothenburg Framework of Person-centred Care, care should be documented in continuously revised care plans and based on patients' personally formulated *goals* and *resources* to secure a continuous partnership.

Aim

This study aimed to examine care plans produced within a randomised controlled trial that tested a person-centred care intervention in older people with acute coronary syndrome. Nurses with training in the theory and practice of person-centred care had written the care plans.

Methods

We conducted a secondary analysis of care plans developed in a randomised controlled trial for assessing person-centred care in patients with acute coronary syndrome (Myocardial infarct (MI) or unstable angina pectoris). The study sample included 84 patients, with three care plans for each patient from inpatient (T1), outpatient (T2) and primary care (T3), i.e., a total of 252 care plans. We conducted a descriptive quantitative content analysis of the care plans to examine the reported patients' life-world and medical/ health resources and goals.

Results

The analysis illustrates the differences and overlaps between life-world and medical/health goals and resources. We found that documented goals and resources change over time. Life-world goals and resources decreased with time as medical/health goals and resources documentation increased.

Conclusions

This paper illustrates that in the setting of a randomised controlled trial, nurses with training in person-centred care recorded fewer life-world and more medical/health goals over time. Placing life-world goals at the top of the goal hierarchy enables alignment with medical/health goals. Further research should explore whether the goals and resources documented in care plans accurately reflect patients' wishes as they transition along the care chain.

What does this research add to existing knowledge in gerontology?

The documentation of life-world and medical/health goals and resources is variable and changes over the course of a patient's journey.

What are the implications of this new knowledge for nursing care with older people?

The differences between life-world and medical/health goals require more consideration. Patients' resources that support their recovery and goal attainment should also receive more attention.

How could the findings be used to influence policy or practice or research or education?

Person-centred care training should highlight the differences between goals and resources and how to record these more clearly and assertively.

Keywords:

Person-centred care, documentation, goals, content analysis

Introduction

Internationally and across all healthcare settings, providing person-centred care is a growing imperative (Author, date), not least in older people nursing (Dewing, 2008; Kindblom et al., 2021; Sundler et al., 2020). Tailoring care to the patient's individual wants and needs and jointly setting goals are essential to person-centred care (Ekman et al., 2011).

The Gothenburg Framework for Person-centred Care (gPCC) was developed by researchers at the University of Gothenburg (Sweden) in 2011 (Ekman et al., 2011) and has been widely implemented (Author, date; Ekman et al., 2021; Håkansson Eklund et al. 2018). The gPCC consists of three routines that facilitate the initiation, integration, and safeguarding of person-centred care in daily clinical practice. The first routine involves initiating a partnership with the patient by eliciting the patient narrative, i.e. the person's account of their illness, symptoms, and impact on their life. Especially important for this routine is identifying the patient's own *resources* (Ekman et al., 2011). The second routine concerns working the partnership through shared decision-making and establishing *personally formulated and commonly agreed goals*. Person-centred care represents a shift from solely medically oriented goals as it includes the patient's personal goals in shared care planning (Ekman et al., 2011; Jansson et al., 2018). These personal goals are *life-world goals* based on the everyday world shared with others. The life-world includes family life, culture, and social life; but excludes organised or institution-driven aspects (Author, date). A qualitative interview study with researchers working with the gPCC found that healthcare professionals often heard patients speak more about life-world goals than biomedical goals (Author, year). Life-world goals included, for example, activities like picking mushrooms in the forest, digging a potato patch, or walking the dog, as well as personal goals such as having a job or a partner.

The third gPCC routine safeguards the partnership by documenting the narrative, the resources and the agreed goals in a shared care plan (Ekman et al., 2011). Care planning should be based on patients' own personally formulated *goals* and *resources* and needs to be discussed and, if necessary, revised continuously (Author, date). Indeed, Berntsen et al. (2015) argue that patients have the moral and legal

1
2
3 right to have their life-world goals placed at the top of the 'goal hierarchy'. Goal documentation
4
5 should be adapted to changes in the patient's goals over time and across different care settings, for
6
7 example, when moving from hospital to outpatient care. Reviewing and adjusting patient goals support
8
9 continuity of care. Goal documentation can also enable a discussion of care on a 'new level' that
10
11 actively includes the patient's expertise and resources (Author, date). Arguably, the role of
12
13 documentation is essential to person-centred care.
14

15
16
17 Yet research shows that person-centred documentation is a substantial challenge because patient
18
19 records are legal records firmly embedded in healthcare structures and rooted in biomedical traditions.
20
21 Current patient records comprise patient diagnosis, treatment and care planning, delivery, and
22
23 outcomes (Blair & Smith, 2012). Their primary purpose is to ensure communication between
24
25 healthcare professionals rather than patient-healthcare professional communication.
26
27

28
29 Although person-centredness is a quality criterion in documentation (Jefferies et al., 2010), integrating
30
31 person-centred care aspects such as goal setting challenges current medical and nursing documentation
32
33 (Dellenborg et al., 2019, Author, date, Author, date, Sefcik et al., 2020). Existing documentation
34
35 systems and structures often fail to prompt and support person-centred documentation (Gyllensten et
36
37 al., 2020, Broderick et al., 2012). Structured, template-style documentation that focuses on the medical
38
39 problem contributes to improving patient care (Björvell et al., 2003) because it facilitates clinical
40
41 auditing and evaluation (Saranto & Kinnunen, 2009). However, the dialogical or narrative elicitation
42
43 (Ekman et al., 2011) that is essential in person-centred care is often less structured. Person-centred
44
45 care elicitation includes the patient's personal experience and exceeds the focus on medical problems.
46
47 As a result, person-centred care documentation is often fragmented, poorly developed, and lacking in
48
49 various settings, including, for example, older people out of hospital settings, ageing migrant
50
51 communities or coronary care (Ebrahimi et al. 2021, Author, date).
52

53
54 Moreover, nursing documentation often fails to go beyond the descriptions of the routine aspects of
55
56 care (Frank-Stromborg & Christensen, 2001). Patients' psychosocial concerns and the details of the
57
58 clinical communication are often lacking (Broderick et al., 2012). In a similar vein, medical
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1
2
3 documentation in shared patient records lacked person-centred content, and physicians often used
4 terminology and abbreviations that were inaccessible to patients (Author, date). This is particularly
5 problematic in collaborative goal setting and its documentation, which are essential in person-centred
6 care (Ekman et al., 2011; Jansson et al., 2018). Person-centred goals combine medical and patients'
7 personal goals and resources, documented in plain language. Continued collaborative goal setting is
8 important for patients with chronic conditions yet to date an under-researched area that requires further
9 development (Vermunt et al., 2017). To our knowledge, there are no previous studies examining goal
10 documentation across the patient trajectory, yet the continuity of care is essential, particularly in
11 chronic illness. This study broadens the knowledge base about longitudinal goal-setting documentation
12 through a secondary analysis of nursing care plans. Registered Nurses (RNs) who had received
13 person-centred care training developed the care plans within a randomised controlled trial. The trial
14 assessed the effects of a person-centred care intervention in patients with acute coronary syndrome
15 (ACS) (myocardial infarction or angina pectoris), which is most common in older patients (Fors et al.,
16 2015). The analysis enabled us to investigate longitudinal, person-centred goals and resource
17 documentation in a clinical trial.

36 Methods

40 Study context

43 The data for this secondary analysis derives from a clinical trial conducted by researchers affiliated
44 with the Gothenburg Centre for Person-Centred Care (Fors et al., 2015). The trial enrolled 199
45 participants with ACS treated at two coronary care units at Sahlgrenska University Hospital between
46 June 2011 and February 2014. The intervention group comprised 89 patients who received a person-
47 centred care plan in addition to usual care. The care plan was co-created during their hospital stay
48 (T1), updated in outpatient care (4 weeks after discharge) (T2) and in primary care (8 weeks after
49 discharge) (T3).

1
2
3 “Usual” care for acute heart disease in Sweden follows the Socialstyrelsens (National Board of Health
4 and Welfare) evidence-based guidelines for cardiac care (Socialstyrelsen, 2018a). In addition to
5 pharmacological and medical measures, the guidance includes recommendations for changing **health-**
6 **related risk** factors. Patient education through specially trained nurses (‘heart school’) is vital to ensure
7 that the patient follows the treatment, undergoes regular weight checks and can participate in decisions
8 about the diuretics (Socialstyrelsen, 2018a).
9
10
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14

15
16 Registered nurses and patients developed the first person-centred care plan (T1) within 24 hours after
17 admission to the hospital ward. At T2 and T3, RNs and physicians trained in person-centred
18 interviewing reviewed the initial care plan and updated it in collaboration with the patient. The care
19 plans included information on (a) medical/**health** and personal (life-world) patient goals, (b) how to
20 achieve these goals, (c) patients’ resources, and (d) support needs (see figure 1).
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29 **Figure 1**

30 The person-centred training comprised lectures, seminars and workshops about the theory and practice
31 of the Gothenburg framework for Person-centred Care (gPCC). In addition, healthcare professionals
32 learned about formulating and executing gPCC plans. In addition, RNs participated in four three-hour
33 sessions with case examples and tutoring to ensure they adhered to the gPCC approach during the
34 intervention (Fors et al., 2015).
35
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43

44 **Sampling and analysis**

45
46 The intervention arm of the RCT included 89 patients; however, care plans for five patients were
47 missing from the data set. Therefore, our study sample included 84 patients, with three care plans per
48 patient from inpatient, outpatient, and primary care visits, giving a total of 252 care plans.
49
50
51
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53

54 ■ and ■ transcribed the care plans into excel spreadsheets and repeatedly read them to familiarise
55 themselves with the content. All authors met three times to discuss and review a deductive coding
56
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1
2
3 framework. The coding framework comprised two of the key aspects of the gPCC: resources and
4
5 goals. (See table 1)
6
7

8 We built on the definition and operationalization of the concept 'life-world' by Author (date) to define
9
10 codes for medical/health and life-world goals and resources. Medical/health goals were biomedical
11
12 and not connected to the patient's life-world.
13
14

15
16 Based on the coding framework, we conducted a deductive quantitative content analysis. The codes
17
18 were treated as categorical variables and each entry was assigned value (medical/health = 1, lifeworld
19
20 = 2, missing = 0). Data were imported into SPSS for a descriptive analysis of goals and to examine
21
22 shifts over time. ■ and ■ discussed and chose examples to illustrate these changes.
23
24

25 **Table 1**

26 **Ethics**

27
28
29
30
31 The Regional Ethical Review Board (DNr 275-11) approved the original RCT study. The application
32
33 included the option to conduct secondary analyses of the documentation material. The study
34
35 conformed to the principles of the Declaration of Helsinki. When extracting the data, we assigned
36
37 anonymous Case-IDs to all patients. Identifying information such as name or social security number
38
39 were excluded from the dataset.
40
41

42 **Results**

43
44
45
46
47 The results are presented in two sections: goals and resources. We provide a quantitative summary of
48
49 the data over three time points followed by qualitative data extracts that illustrate the nature of the
50
51 goals or resources.
52
53

54 **Section one: Goals**

55
56
57 The RNs had written the care plans. There was no indication of whether patients confirmed the stated
58
59 goals as reflective of their own narrative, wishes and needs. The goals were documented in plain
60

1
2
3 language, with little use of medical jargon. Still, there were abbreviations such as VC (vårdcentral =
4 Primary Healthcare Centre) or FaR (fysisk aktivitet på recept = Physical activity on prescription).
5
6 These abbreviations are standard and widely used in Swedish healthcare.
7
8

9 10 **Figure 2**

11
12 The descriptive analysis of the longitudinal data showed that the reporting of goals decreased over
13 time. At T1, the RNs had recorded either life-world or medical/health goals in most care plans (n= 84).
14
15 At T3, the number of missing goals had increased (n=12). Still, most care plans contained goals
16
17 (n=72). The focus of the reported goals shifted with fewer life-world goals over time (n=56 at T1;
18
19 n=43 at T2; n=32 at T3) and more medical/health goals (n=28 at T1; n=30 at T2; n=40 at T3) (Figure
20
21
22 2).
23
24

25
26 We found that many medical/health goals were in line with evidence-based guidelines and concerned
27
28 health factors such as smoking, weight loss, physical activity, and stress (Socialstyrelsen, 2018a,
29
30 2018b). In contrast, life-world goals concerned areas such as the patients' social role or family, ethical
31
32 or spiritual issues (Schellinger et al., 2018) and thus extend beyond the realm of medical/health,
33
34 guideline-driven goals. However, medical/health goals may represent life-world goals when connected
35
36 to the patients' social life or role.
37
38

39
40 In the following paragraphs, we provide examples of documentation of both kinds of goals for older
41
42 persons.
43

44 **Life-world goals**

45
46 The excerpt below illustrates the integration of life-world and medical/health goals. This patient
47
48 wished to resume his social role as a bookbinder and return to his previous hobbies. The
49
50 medical/health goal (physical exercise) was linked to the patient's life-world goals: returning to
51
52 cycling. Across all time points, the focus in care planning remained on life-world goals.
53
54

55 56 **Table 2**

1
2
3 This example illustrates the maintenance of life-world goals and medical/health goals across all time
4
5 points.
6
7

8 **Table 3**

9
10 This example shows that medical/health and life-world perspectives can exist parallel and seemingly
11
12 disconnected throughout this patient's care trajectory.
13
14

15 The focus on life-world goals was not maintained in all care plans, as shown in figure 2. The example
16
17 below illustrates how the focus on life-world goals vanished as time passed.
18
19

20 From life-world to medical/health goals

21 **Table 4**

22
23
24 At T1, we found a mix of life-world (writing a book, living a long life, travelling with the son) and
25
26 medical/health goals (being more physically active). At T2, the documentation became scant, and the
27
28 focus shifted towards medical/health goals. The care plan stated that goals were 'as previously', and
29
30 there was no follow up on the progress towards the previously stated life-world goals. Instead, the
31
32 health goal – to increase physical activity, was revisited.
33
34
35
36
37

38 The shift towards medical/health goals became more evident at T3, where the sole documented goal
39
40 concerns a return to previous physical strength.
41
42

43 **Medical/health goals**

44
45 Some care plans did not include a life-world goal but featured medical/health goals from T1 through to
46
47 T3. The example below illustrates this sole focus on medical/health goals (weight reduction and
48
49 physical fitness). In these cases, the RNs possibly paid less attention to life-world goals, or the patient
50
51 had no desire to share their life-world goals.
52
53
54

55 **Table 5**

Section two: Resources

The RNs documented patient resources that supported the agreed goals. About half (n=48) of the reported resources had a connection to the patient's life-world at T1. However, the focus of the reported resources shifted towards fewer life-world resources and more medical/health resources from T1 to T3. (See figure 3)

Figure 3

We found that many of the documented resources were medical/health resources concerning the patient's efforts and abilities to achieve their goals. These included physical activities and abilities (e.g. living a healthy health) and mental abilities or states (e.g. a positive attitude towards recovery). Life-world resources pertained to the patient's social support network (for example, a general sense of feeling supported by a spouse or friends). Some care plans reported a lack of physical or mental resources, preventing goal achievement. These included physical barriers such as pain and fatigue or negative /unresourceful mental states such as feelings of depression, anxiety, and stress.

The following paragraph provides examples of patients' life-world and medical/health resources.

Life-world resources

The example below illustrates the link between life-world and health resources, which we commonly found in our analysis. The documented resources depict a patient with a positive attitude (with "no depressive thoughts") and a tight social network consisting of children and grandchildren. This link between life-world and health resources is seen at T1 and T2, while the care plan at T3 only includes 'being positive' as a health resource.

Table 6

The following example includes more details about the patient's social network. The patient has comprehensive support and previous experience of mutual support in difficult times.

Table 7

Medical/health resources

Some care plans featured medical/health resources from T1 through to T3.

Table 8

Many patients wish to get better and return to life before a disruptive event, such as getting ill (Bury, 1982). However, the example above does not connect to the patient's life-world, and the resources are more 'standalone'.

Discussion

This article offers two important insights about life-world and medical/health goals and resource documentation in person-centred care plans for older people with acute coronary syndrome. First, the analysis illustrates the overlaps and differences between life-world and medical/health goal and resource reporting. Second, it demonstrates that documented goals and resources change over time.

Our analysis showed that many medical/health goals aligned with evidence-based guidelines (Socialstyrelsen, 2018a, 2018b). However, these goals do not necessarily reflect the person's own wishes and preferences, and RNs may have steered patients towards these practical guideline-based goals. This is reflective of two issues. First, our findings confirm a lack of knowledge regarding collaborative goal setting (Vermunt et al. 2017) and documentation, even in staff trained in person-centred care. Second, healthcare professionals prioritise medical/health goal setting because it is a legal obligation. Healthcare professionals who fail to set medical/health goals may be liable to legal prosecution (Berntsen et al., 2015). Accordingly, it is currently in the healthcare professional's self-interest to comply with legal-professional requirements rather than prioritise person-centred principles (Berntsen et al., 2015). This might explain RNs tendency to uphold stable and familiar routines rather than test newly acquired practices (Author, date).

1
2
3 This article reports a secondary analysis of care plans from a randomised controlled trial. Since RNs
4 trained in person-centred care wrote the care plans, they may not reflect routine clinical practice
5 settings. Notwithstanding the controlled nature of the setting, our analysis demonstrated that the
6 documentation of life-world goals decreased over time, and the documentation of medical/health goals
7 increased. RCT studies are designed to show the effect of an intervention between selected study
8 groups. The controlled nature of the study context and the selected study population often precludes
9 the direct transfer of RCT results to real-world settings. Previous research shows that patients recruited
10 to clinical trials usually have better outcome measures than non-participants, as it has been shown that
11 adherence to the study protocol (regardless if intervention or placebo) is independently associated with
12 outcomes (Granger et al., 2005; Rogers et al., 2021). This, combined with the attention of carefully
13 trained RNs, might suggest that in non-trial settings, the analysis of care plans might reveal similar
14 results, if not greater attrition of life-world goals. This assumption supports previous research that
15 underscores the difficulty in sustaining person-centred care over time (Author, year; Ekman et al.,
16 2021).

17
18 Life-world goals may relate to patients' social, cultural or personal lives. Therefore, they are more
19 difficult to describe as they extend beyond the realm of the more clearly defined medical/health goals.
20 However, the boundaries are fluid: medical/health goals may become life-world goals if they are
21 aligned with the patient's wishes, needs or preferences. This alignment is indeed critical: Berntsen et
22 al. (2015), who propose a goal hierarchy, argue that goals can be aligned by prioritising the patient's
23 health rather than medical goals. Our analysis shows evidence of this type of aligned goal setting that
24 places health goals at the top of the 'goal hierarchy'. For example, the evidence-based recommendation
25 to pursue regular physical exercise becomes a life-world goal if the patient can connect it with a
26 favourite pastime, such as cycling. Still, our analysis also demonstrates that medical/health and life-
27 world goals do not always overlap. This may point towards a need to discuss goal hierarchies in
28 person-centred care training.

29
30 Our analysis shows that the reporting of resources followed the same pattern as the reporting of the
31 goals. From T1 to T3, fewer life-world resources were recorded, while medical/health resource

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3 reporting increased. The biomedical paradigm regards the patient in isolation, while person-centred
4 care sees the patient as an individual in a social context of relationships with family, friends, and
5 colleagues (Dewing, 2008; Kitwood 1997). However, life-world resources such as a supportive partner
6 or a strong social network can play an important role in achieving desired goals.
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9

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11
12 We can only speculate why goal and resource reporting shifted over time. The care plans were our sole
13 data source, and we did not have access to additional data about the communication between patients
14 and the RNs. However, the shifts may point to a changing tone in the communication and they may
15 not necessarily be related to fading person-centred care and life-world orientation. Previous research
16 shows that once a sense of ease and trust is established (Author, date; Edvardsson et al., 2015),
17 patients tend to be more receptive to clinicians' guidance in setting goals; therefore more medicalised
18 language and content may occur. In contrast, Broderick et al., (2012) saw an increase in person-
19 centred documentation over time. This may be due to different settings. Our study analysed patient
20 records from different settings (inpatient, outpatient clinic and primary care clinic), while Broderick et
21 al. (2012) examined care records from a long-term setting. Long-term care offers patients and staff the
22 time and space to get to know each other as 'persons'; this might be more difficult on a care trajectory
23 that includes several settings.
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38 In our analysis of the care plans, we did not know whether the life-world goals and resources were
39 recorded in the patients' own words or whether the RNs interpreted the patients' narratives. Nursing
40 documentation may feature the patient's voice, the nurses' view of the patient's thoughts or situation,
41 or the mutual view of the relationship (Laitinen et al., 2010). Our sample does not enable us to draw
42 conclusions about the mutual view of the relationship between patients and RNs, and the relationship
43 and discussion of goals and resources may have been more person-centred than the notes reveal.
44
45
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48
49

50 Patients may not be used to or encouraged to talk about life-world goals, as healthcare professionals
51 struggle to elicit these (Author, date). Likewise, patient-related factors can hamper life-world goal
52 elicitation. Person-centred care encourages healthcare professionals to see patients as persons, to talk
53 to them like partners, rather than talking *about or above them* (Author, date). However, patients may
54 have been socialised into taking a passive role or may not be familiar with collaborative goal setting
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1
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3 (Author, date). Other patients may prefer to leave the care decisions to clinicians (Chewning et al.,
4
5 2012) or agree with clinicians to avoid challenging their authority or make undue demands on their
6
7 time (Joseph-Williams, Elwyn, & Edwards, 2014).
8
9

10 In a previous study (Author, date), we underscored that narrative-inducing questions did not
11
12 immediately lead to the elicitation of life-world goals, since many patients were not used to telling
13
14 stories and setting goals. Patients tended to articulate generic goals like “being healthy”. However, we
15
16 also observed that nurses who asked follow-up questions such as “*Ok, what would you like to do when*
17
18 *you are healthy again?*” “*Would you like to be able to spend more time in your garden when you go*
19
20 *home?*” could identify specific life-world goals more easily (Author, date). However, the concept of
21
22 ‘resources’ is even less well-established than ‘goals’ in healthcare. ‘Resources’ are a distinctive aspect
23
24 of person-centred care, as the patient is regarded as a ‘capable person’ (Ekman et al., 2011). To date,
25
26 patients’ resources are rarely considered in clinical communication (Author, date), and what exactly
27
28 could and should be considered a patient resource is not defined in previous literature.
29
30

31
32 Our analysis shows that even under the controlled conditions of an RCT testing person-centred care,
33
34 the alignment of goals with resources was unclear and inconsistent. This emphasises the value of
35
36 asking follow-up questions such as “What can help you to achieve this goal?” to help patients identify
37
38 the resources they need. Our findings indicate that the elicitation of goals and resources should be
39
40 more strongly emphasised in person-centred care training.
41
42

43 Ekman et al., (2021:3) propose that future research in person-centred care ought to “describe and
44
45 evaluate different forms of health plans, including those recorded and written only by patients and
46
47 relatives”. This is one of the first papers to make a secondary analysis of the content of care plans over
48
49 time (an exception is Jansson et al., 2018). Whatever their limitations, care plans are the basis for
50
51 ongoing care. As such, they should reflect the perspectives of both healthcare professionals and
52
53 patients alike (Author, date).
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Limitations and recommendations

This study builds on an analysis of care plans generated within an RCT and written by RNs trained in person-centred care. Therefore, the documentation may not be representative of usual care as it was part of a clinical trial pathway. We were unable to interview RNs and patients to triangulate our results. Moreover, it was impossible for us to explore whether the life-world goals and resources we identified were mutually agreed upon or merely based on the RNs' interpretation of the patient narrative. In particular, the study highlights that further research is needed to achieve continued person-centred care documentation along a care pathway that involves different care levels.

This study raises questions regarding person-centred care documentation, such as what prevents healthcare professionals from focusing on the life-world of their patients, or, at a more abstract level, to which degree the concept of person-centredness is compatible within the current framework of medical treatment. Future qualitative studies should address these questions. Despite its limitations, our analysis adds much insight as there are few studies addressing the actual content of person-centred care plans.

Conclusion

This paper reports a secondary analysis of care plans for older persons. from a randomised controlled trial evaluating a person-centred care intervention in patients with acute coronary syndrome. Nurses with training in the theory and practice of person-centred care had written the care plans. We found both overlaps and differences between life-world and medical/health goals and resources. We also demonstrated that documented goals and resources change over time. However, we need to know more about whether the goals and resources documented in care plans accurately reflect the wishes of older patients and if similar results can be found in real world data. Placing life-world goals at the top of the 'goal hierarchy' will enable alignment with medical/health goals, as this will tap into people's motivation and increase chances that supportive behaviours will be adopted during the recovery after a cardiac event

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Person-Centred Care Plan: Resources/Barriers – Motivation – Personal Goal					
Goal setting (return to desired activity):					
What and how should I do this? When?					
My own resources and capabilities (How can I use these to achieve my goal?)					
My need for support:					
Team Decision (Patient Narrative): To be completed by physician, nurse and patient					
PCC plan prepared and agreed as per patient's requests and wishes				Yes	No
Discharge planning, anticipated discharge date:					
Next of kin informed about PCC plan in accordance with patient's requests and wishes				Yes	No
Are there any anticipated complications in the PCC planning?				Yes	No
Anticipated Complications					
Signature Patient:		Signature Physician		Signature Nurse:	
Wellbeing (Symptom Monitoring): Symptoms assessed by patient every 48 hours					
	Day 1	Day 3	Day 5	Day 7	Discharge Day
Date					
Dyspnoea (1-5)					
Fatigue (1-5)					
Health (0-10)					
Pain (0-10)					
Sleeping well (yes/no)					
Depression (0-10)					
Anxiety (0-10)					
Other symptoms					
Evaluation (Evaluation/Discharge Planning): by patient					
I was involved in my care planning				Yes	No
I was involved in discharge planning in a satisfactory way				Yes	No
Continued PCC Plan (Evaluation/Discharge Planning)					
Patient keeps PCC care plan and brings it to appointment					
Two days after discharge the patient will be contacted by primary care centre					
Contact at primary care centre:			Telephone Number:		

Figure 1: Person-Centred Care Plan

Category	Codes	Examples
1. Goals	a) Medical/health (medication adherence, smoking, diet etc.) b) Life-world (goals that concern the patients' social or life situation. Long/mid-term and immediate goals.) c) Missing (no goal documented)	a) Medical goal: "Increase physical activity to 10.000 steps a day. Stop smoking" b) <i>Long-term life-world goal</i> : "Planning to retire next year." <i>Mid-term life-world goal</i> : "Return to previous activity-level with fishing, gardening, basketry and painting". <i>Immediate life-world goal</i> : "work in allotment garden, be with grand-kids, dance".

2. Resources	<p>a) Medical/health perspective (standard resources, not socially contextualised but mostly consisting of motivational language)</p> <p>b) Life-world perspective (socially contextualised resources)</p>	<p>a) “Is willing to stop smoking”</p> <p>b) “Family members are very supportive”</p>
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Table 1 Coding frame for goals and resources

Time	T1	T2	T3
Goals	Return to your work as a bookbinder. Engage in their hobbies that were out in nature, museums, music, cultural history, antiques, archeology, etc. Continue cycling a couple of miles / day. Diet as low cholesterol, in the future has his own studio.	Getting started with cycling and other interests. Has started with the goal that was set at the hospital.	Cycles daily. About 2 hours / day. Desires - find a place to develop bookbinding, paper marbling.

Table 2: Life-world goals of a male patient 61 years old.

Time	T1	T2	T3
Goals	Being able to go on a holiday trip to Turkey in March, as well as losing weight.	See earlier.	Lose weight. Be able to go to Turkey in March.

Table 3: Lifeworld and health goals of a male patient 74 years old.

Time	T1	T2	T3
Goals	Live a long life like his mother (106 years). Write a book. Return to physical activity: 3 times/week walk + gym. Get out and fly with his son.	As previously. Starts going to the gym tomorrow.	Return to previous physical strength.

Table 4: Changing goals of a male patient 74 years old

Time	T1	T2	T3
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Goals	Return to the same physical level as before the illness. Reduce weight to 74 kg.	See earlier. Has lost 2 kg in weight, has 2 left.	See earlier
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Table 5: Health goals of a male patient 72 years old

Time	T1	T2	T3
Resources	Tight social network, feels good, doesn't experience any hindrance to achieve goals	Doesn't see any hinders. Good contact with children and grandchildren.	Positive – no worries – no depressive thoughts

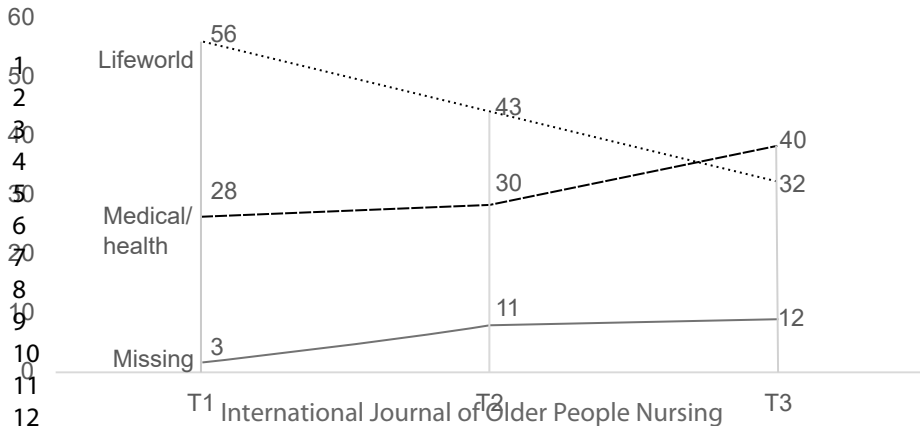
Table 6: Lifeworld and health resources of a male patient 72 years

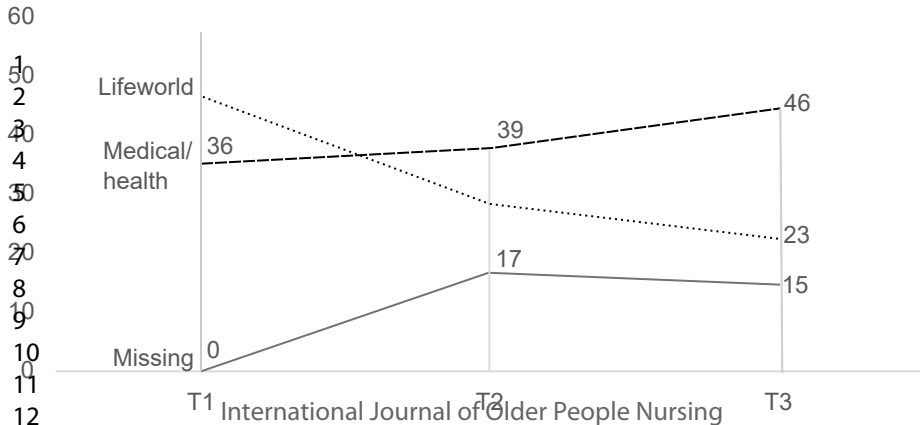
Time	T1	T2	T3
Resources	Has a positive view on life, support of husband and family/friends. Has previous experiences of getting through and supporting each other in difficult times.	Has a strong will of her own and is motivated. Has closeness to support.	See above. Knows that the most important thing is to decrease stress.

Table 7: Life-world resources of a female patient 64 years

Time	T1	T2	T3
Resources	Have always wanted to be physically active and have a strong will. Good at finding information about her illness, exercise, and diets. Feels hindered by shortness of breath and fatigue but hope this will improve after medical procedure and medication adjustment.	Is very motivated to return to the physical abilities she had before the infarction.	Is motivated to "get well" and to "feel well".

Table 8: Health resources of female patient 70 years





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Category	Codes	Examples
1. Goals	a) Medical/health (medication adherence, smoking, diet etc.) b) Lifeworld (goals that concern the patients' social or life situation. Long/mid-term and immediate goals.) c) Missing (no goal documented)	a) Medical goal: "Increase physical activity to 10.000 steps a day. Stop smoking" b) Long-term lifeworld goal: "Planning to retire next year." Mid-term lifeworld goal: "Return to previous activity-level with fishing, gardening, basketry and painting". Immediate lifeworld goal: "work in allotment garden, be with grand-kids, dance".
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Table 8: Health resources of female patient 70 years

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For Peer Review